



# **CUSTOMISED** LOGISTICS and SHIPMENTS

DIMEX DIMLOG

**Deima Srl** was founded in 2006 to meet the precise logistics and shipping needs of the market, combining technological innovation with the competence and focus of its staff, to provide a service designed and tailored to client needs.

**Deima's** goal is to act as a one-stop shop for the company in the logistics and shipping field: a synergistic relationship that optimises resources, improves timing, facilitates communication and reduces costs.

# MORE VALUE FOR YOUR CUSTOMERS

In an increasingly global and complex market, logistics is a key element to make your company competitive and efficient. This is why **Deima** does not simply provide 'logistics services' but supports your business to design, together, the best practices with respect to your business objectives and effectively offer more value to your customers.

### SPECIAL CARE:

Some spare parts can sometimes be very delicate. It is therefore essential that transportation is carried out with the utmost care and complete safety, so that customers can receive products in an ideal condition. This is why Deima places the parcels of shipments in special containers that limit excessive overlapping while ensuring the products remain intact.



Innovative and patented, they are made from recycled materials and designed to resist even very strong blows. The packages

that are part of a shipment are also placed in special containers that limit excessive overlaps, keeping the products intact.

### TOTAL SECURITY:

Deima's Priority & Security Pack provides for the priority of embarkation of shipments and the supply of special Burglar-proof seals, with holographic band and optical-read barcode, to fully guarantee the integrity of the shipment and the originality of the product.

#### **VOLUME CUT TO ZERO!**

**Deima** offers advantageous solutions, specially designed for the shipment of light and bulky products.

#### MAXIMUM FLEXIBILITY:

**Deima** is able to provide Express Services without weight or volume limits.

### CONVENIENT, CLEAR AND TRANSPARENT RATES:

**Deima** offers Package Rates, for simple and quick cost and invoicing control.



# TIME: YOUR MOST PRECIOUS ASSET

We know that, in an increasingly globalised market, with an ever more hectic pace and increasingly complex needs, there is a resource that represents enormous wealth for companies, which is increasingly diminishing: **TIME**.

Deima's innovative procedures have been designed and optimised precisely to ensure total efficiency of the workflow, which translates into minimising the use of time and resources by the client.

# WE TAKE RESPONSIBILITY

Technology provides multiple solutions to let clients perform most of the functions related to logistics: tracking shipments, releasing stocks, etc.

Deima instead acts in a totally different manner: we directly keep everything under control on a daily basis and we intervene promptly to solve every type of need and problem, without forcing the client to make an additional effort.

For Deima, the certainty of a job done to perfection. For the Client, a considerable saving of time and resources.

# WE PUT OURSELVES ON THE FRONT LINE

More and more in the logistics market,

the tendency to automate assistance services is growing, through toll-free numbers, automatic responders and chatbots.

Also in this case, Deima operates in a diametrically opposite way, providing a totally personalised direct assistance service.

Each client has an assigned manager, with a name and surname, who ensures continuity and efficiency by following every type of need and problem.

For Deima, the certainty of a job carried out with competence and reactivity. For the Client, the guarantee of having a direct line always available for any need.

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### AT THE SPEED OF YOUR NEEDS

**DIMEX** is Deima's Express Shipping Service: from envelopes to pallets in 24 hours in Italy and between 24 and 72 hours abroad, depending on the destination.

**DIMEX** is a service that is at the top of its class, with absolutely excellent percentages of on-time delivery. A result achieved thanks to the quality of the processes and the use of advanced technologies by DEIMA, including:

- Optical reading barcode
- Satellite system for detecting the position and surveillance of vehicles
- Accurate control procedures at the places of departure, transit and destination

### DIMLOG

### YOUR LOGISTICS UNDER CONTROL

**DIMLOG** is Deima's Logistics Management Service, which deals with the entire product handling management cycle: warehousing, receipt and composition of orders, management of shipments and payments.

**DIMLOG** is the ideal solution for companies that want to be sure of having everything under control, thanks to the advanced technology that Deima makes available:

- Automated warehouses
- Online platform for receiving orders
- Online platform for tracking shipments
- Stocks inventory in real time
- Continuous and personalised assistance



#### **Proud Logistics Partner of**

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ufficio.commerciale@deima.it | www.deima.it

