

**DEIMA**  
SRL



**CUSTOMISED**  
LOGISTICS  
and  
SHIPMENTS

**DIMEX DIMLOG**

**Deima Srl** was founded in 2006 to meet the precise logistics and shipping needs of the market, combining technological innovation with the competence and focus of its staff, to provide a service designed and tailored to client needs.

**Deima's** goal is to act as a one-stop shop for the company in the logistics and shipping field: a synergistic relationship that optimises resources, improves timing, facilitates communication and reduces costs.

## **MORE VALUE FOR YOUR CUSTOMERS**



In an increasingly global and complex market, logistics is a key element to make your company competitive and efficient. This is why **Deima** does not simply provide logistics services, but supports your business to design, together, the best practices with respect to your business objectives and effectively offer more value to your customers.

### **SPECIAL CARE:**

**Deima** knows and respects the passion and investment that producers have dedicated to their creations. It is therefore essential that transportation is carried out with the utmost care and complete security, so that the customer can receive the product in an ideal condition. This is why Deima places the parcels of shipments in special containers that limit excessive overlapping while preserving the integrity of the products.

### **TOTAL SECURITY:**

Deima's Priority & Security Pack provides for the priority of embarkation of shipments and the supply of special Burglar-proof seals, with holographic band and optical-read barcode, to fully guarantee the integrity of the shipment and the originality of the product.

### **MAXIMUM FLEXIBILITY:**

**Deima** is able to provide Express Services without weight or volume limits.

### **VOLUME CUT TO ZERO!**

**Deima** offers advantageous solutions, specially designed for the shipment of light and bulky products.

### **CONVENIENT, CLEAR AND TRANSPARENT RATES:**

**Deima** offers Package Rates, for simple and quick cost and invoicing control.



An hourglass is shown on the right side of the page, with sand falling from the top bulb to the bottom bulb. The hourglass is partially filled with sand, and the falling sand is visible in the narrow neck.

# **TIME:** **YOUR MOST PRECIOUS ASSET**

We know that, in an increasingly globalised market, with an ever more hectic pace and increasingly complex needs, there is a resource that represents enormous wealth for companies, which is increasingly diminishing: **TIME**

Deima's innovative procedures have been designed and optimised precisely to ensure total efficiency of the workflow, which translates into minimising the use of time and resources by the client.

## **WE TAKE RESPONSIBILITY**

Technology offers multiple solutions to let clients perform most of the functions related to logistics: tracking shipments, unblocking stocks, etc.

Deima instead acts in a totally different manner: we directly keep everything under control on a daily basis and we intervene promptly to solve every type of need and problem, without forcing the client to make an additional effort.

For Deima, the certainty of a job done to perfection.  
For the Client, a considerable saving of time and resources.

## **WE PUT OURSELVES ON THE FRONT LINE**

More and more in the logistics market, the tendency to automate assistance services is growing, through toll-free numbers, automatic responders and chatbots.

Also in this case, Deima operates in a diametrically opposite way, offering a totally personalised direct assistance service.

Each client has an assigned manager, with a name and surname, who ensures continuity and efficiency by following every type of need and problem.

For Deima, the certainty of a job carried out with competence and reactivity. For the Client, the guarantee of having a direct line always available for any need.

# DIMEX

## AT THE SPEED OF YOUR NEEDS

**DIMEX** is Deima's Express Shipping Service: from envelopes to pallets in 24 hours in Italy and between 24 and 72 hours abroad, depending on the destination.

**DIMEX** is a service that is at the top of its class, with absolutely excellent percentages of on-time delivery. A result achieved thanks to the quality of the processes and the use of advanced technologies by **DEIMA**, including:

- Optical reading barcode
- Satellite system for detecting the position and surveillance of vehicles
- Accurate control procedures at the places of departure, transit and destination

# DIMLOG

## YOUR LOGISTICS UNDER CONTROL

**DIMLOG** is Deima's Logistics Management Service, which deals with the entire product handling management cycle: warehousing, receipt and composition of orders, management of shipments and payments.

**DIMLOG** is the ideal solution for companies that want to be sure of having everything under control, thanks to the advanced technology that Deima makes available:

- Automated warehouses
- Online platform for receiving orders
- Online platform for tracking shipments
- Stocks inventory in real time
- Continuous and personalised assistance

